

Client Charter's Achievement 2020

1. Students graduated with CGPA of 3.00 and above in every convocations;
 - Engineering Programmes = 45.6%
 - Engineering Technology Programmes = 52.6%
 - New Media Programmes = 70%
 - International Business & Engineering Entrepreneurship Programmes = 44%
 - Diploma in Engineering Programmes = 73.5%

2. 75% of lecturers with PhD qualification or its equivalent;
2020 = 70%

3. Ratio of academic staff to undergraduates at 1:15;
 - Faculty of Electrical Engineering Technology = 1:15
 - Faculty of Electronic Engineering Technology = 1:12
 - Faculty of Mechanical Engineering Technology = 1:12
 - Faculty of Chemical Engineering Technology = 1:9
 - Faculty of Civil Engineering Technology = 1:14
 - Faculty of Applied and Human Sciences = 1:26

4. Staff satisfaction index of more than 85% annually;
2020 = 73%

5. Student satisfaction index of more than 80% annually;
2020 = 70%

6. 30% of the minimum number of the required academic staff (based on staff: student ratio of 1:20 for each engineering programme in the faculty) are registered as Professional Engineer (PE) or equivalent; (refer table below)

Faculty	Objective 6 Number of PE or equivalent required
Faculty of Electrical Engineering Technology	0
Faculty of Electronic Engineering Technology	0
Faculty of Mechanical Engineering Technology	0
Faculty of Chemical Engineering Technology	2
Faculty of Civil Engineering Technology	1
Faculty of Applied and Human Sciences	NR

NR: Not Related